

# Who Can Help Me?

**Mehry Mohammadi**

Email:  
**mmohammadi@mainevirtualacademy.org**

- Provides guidance in navigating Brightspace and G-Suite
- Answer's school policy questions
- Answer's curriculum questions
- Answer's grading questions

**Guidance Department**

Email:  
**guidance@mainevirtualacademy.org**

- Assistance with engagement and onboarding
- Provides guidance in navigating Brightspace and G-Suite
- Answer's general school policy questions
- Answer's questions regarding course placement

**Joel Randazza**  
**Technical Support**

Ticket:  
**<https://mainevirtualacademy.on.spiceworks.com/portal>**

- Username and Password difficulties
- Technical issues within Brightspace or G-Suite
- Computer setup help
- All hardware and software issues
- Computer shipping information

Add school email addresses to your safe list to avoid losing to junk

Add Joel to your contacts!